

# PARENT GUIDE: MILK STUDENT PLANNER SYSTEM



## WHAT IS MILK?

Milk is a cloud based software application designed to boost your child's performance at school and is accessible via a web browser or any Android or Apple mobile device.



## WHY SHOULD WE USE MILK?

Milk's 'student dashboard' keeps you and your child up-to-date and in control with a visual snapshot of attendance, behaviour and subject progress reports. Its functionality ensures homework is consistently set for your child and it can greatly improve your child's homework submission rates, especially if your child has special educational needs.

Milk also reduces school photocopying and messaging budgets and is better for the environment.



## IS MY CHILD'S DATA SAFE?

Yes, your child's data is always kept safe because Milk has SSL data encryption and is fully compliant with the Data Protection Act. Milk is also regulated by the Information Commission Office (ICO).



## HOW MUCH WILL MILK COST MY CHILD?

The Milk parent/student app is FREE to download from Apple iTunes and Google Play. Your school purchases a licence to use our service and will supply you with a login to access the platform.



## DO I NOW NEED TO BUY A SMARTPHONE FOR MY CHILD?

No, this will not be necessary as Milk can be accessed via a web browser, available on any desktop or laptop computer.



## WHAT HAPPENS WHEN A STUDENT LOSES THEIR PHONE?

Unlike a handwritten diary, your child's homework, messages and timetable information never gets lost and all data can be accessed again using your child's replacement device or home computer. All a student needs to do, is reinstall the Milk app on their replacement device and log-in.



## DOES MILK CONTAIN ANY ADVERTISING?

No, Milk will never promote or advertise any products from a third party. The Data Protection Act binds Milk's handling of your child's Data so it can never be shared with a third party without proper authority.



## HOW DO PARENTS ACCESS MILK?

As a parent or guardian, the school will supply you with a login to access the profile of your children, using Mac, PC, Smartphone or tablet.

To download the Milk app for Android or iOS, please visit [milkstudentplanner.com/app](http://milkstudentplanner.com/app)

## MOBILE DEVICES ARE BANNED IN MY SCHOOL!

A school can choose to disable Milk on mobile devices during the school day, in accordance with its mobile phone policy.



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